How a bespoke, **HR and Finance Integrated Payroll Fully Automated** a Leading Food and Hospitality Industry's Payroll Processes

SeeLOGiC

DogmaGroup

TABLE OF CONTENTS

PROJECT OVERVIEW

Industry:

FOOD AND HOSPITALITY

Technologies Included:

Microsoft Dynamics 365
Human Resources

Sirius
Payroll365

Country:

UK

Company Size:

1000+ employees

ABOUT
COMPANY

The client is a professional catering service, serving for over 25 years in the food and hospitality sector. Their commitment is to deliver high-quality, bespoke food, freshly cooked and locally sourced, with excellent service, and outstanding value for money experience to their customers through their different sites.

PROJECT SUMMARY

A well-known Food and Hospitality business was looking to switch from their isolated HR, finance, and payroll software to an integrated all-in-one solution.

With Dogmas expertise in ERP, HR, and Payroll, we created an integrated payroll solution as an extension to their existing Microsoft Dynamics 365 Business Central.

As their trusted advisor, **Dogma Group** succeeded in transforming the client's payroll and HR. Leveraging our industry expertise and configure-first approach, we further helped them lower the total cost of ownership.

The food and hospitality business successfully automated its operations and now has one central location to manage and keep track of all employee records, including their working hours, paychecks, leave, and absence records.

The solution helped centralise the client's operations by managing mundane tasks, automated their payroll, gave visibility in managing their employees, and streamlined their processes.

CHALLENGES

INEFFICIENT MANUAL PAYROLL

1 The client's biggest challenge was HR and payroll management. They catered to multiple clients with a massive, growing staff, working from different locations with different schedules and pay rates.
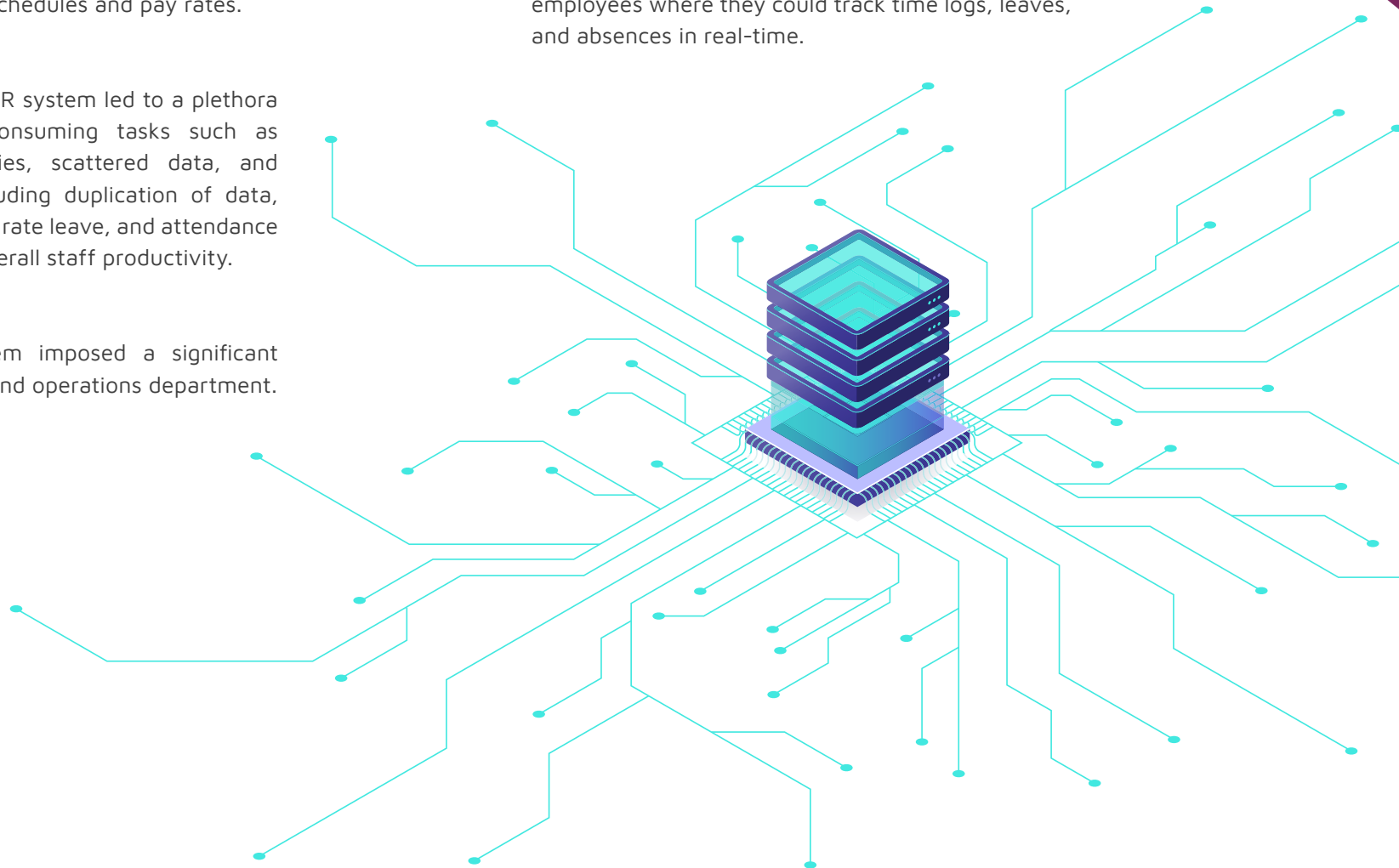
2 An isolated payroll and HR system led to a plethora of manual and time-consuming tasks such as manual timesheet entries, scattered data, and other discrepancies including duplication of data, compliance issues, inaccurate leave, and attendance reports, hindering the overall staff productivity.

3 Having a manual system imposed a significant burden on their finance and operations department.

4 They required a **one-stop solution** that would automate their manual payroll, HR, and finance processes and centralise all the databases of their employees where they could track time logs, leaves, and absences in real-time.

APPROACH & SOLUTION

Dogma Group adopted a 'configure first approach, which challenged the status quo to offer our client an integrated solution that streamlined their HR, finance, and payroll, unlocking full advantages of their existing technology.

The project kicked off with scoping workshops that offered valuable insights into their core business processes and pain points with the current disparate systems. We then created user stories and followed a waterfall model (wherein we divided the project into distinct phases, and each phase consisted of a series of tasks with various objectives). Considering the clients' budget and tight timeframe, we went for the waterfall model for project strategy.

We presented fit-gap documentation to speed up the task with all the user stories (features) we were going to perform and the solution definition, along with the details about the project implementation. We clearly understood and mapped out the pain points, particularly the lack of synchronisation of their finance, HR, and payroll data.

Our client had already implemented Microsoft Dynamics 365 Business Central. Dogma helped bridge the gap between their payroll, HR, and finance system. The continuous support and efforts from Dogma's lead consultants, project managers, and experts helped the food and hospitality firm realise the benefits of implementing SiriusPayroll365- a simple, affordable HMRC-recognised payroll and Dynamics 365 HR and hence integrated the same, within 52 days post the sign-off.

Likewise, a bespoke Timesheet App was also recommended that integrated with the jobs module in Dynamics 365 Business Central as to support every need of the client- ensuring easy and flexible time tracking of their employees.

Dogma worked collectively with the client's consultants and functional subject matters experts. We provided 24/7 support and training to their finance and HR personnel after the final handoff and further assisted to implement an effective change management strategy-ensuring better user adoption and efficient team collaboration.

> "
> The most challenging aspect of the project was the data side. The software worked exactly how it should. Which meant by the wrong data it produced the wrong results. However, with the power of the integrated BC module, the forensic detail offered by Business Central made the discovery and fixing a simple task.
>
> **Eddie Harford**
> CEO, Dogma Group
> "

RESULTS

1 Dogma implemented an HR integrated payroll and Dynamics 365 HR and integrated the same within **52 days** post the sign-off.

2 We managed to streamline payroll, finance, and HR of the Food and Hospitality business, and they now carry out payroll with **90% fewer errors.**

3 Dogma's team provided a **bespoke timesheet app** allowing managers to take leave for their employees which will then be communicated to the app avoiding discrepancies like filling in during non-workdays into the timesheet. Furthermore, the timesheet app only requires an Azure guest membership, so this removed the annual cost of Business central licenses by over **£30,000 per annum.**

4 Provided them to **get accurate costing of each job** and **eliminate room for errors.**

5 Enabled employees to enter details and empowered management to view, address, and make an informed decision in real-time.

6 All in all, the solution delivered them a **consolidated platform** with a **fully integrated solution** which removed all the tedious admin tasks and allowed them to focus more on their business priorities.

52 days sign-off

Fully HR integrated solution

90% fewer errors

Saved £30,000 per annum

WHAT OUR CLIENT SAYS

"

Dogma Group has been one of the most collaborative and trusted teams of advisors that we have worked with so far. They took no time to understand our pain points and challenges, and their system-agnostic approach helped us unlock more potential in simplifying our payroll with their popular app, SiriusPayroll365. They were an ideal partner for us- knowledgeable, helpful, and agile. We have managed to create a lasting bond with the team with their clear, timely communications and an open, down-to-earth attitude.

"

ABOUT **DOGMA GROUP**

Dogma is a group of companies helping you understand the fuller picture of cutting edge technology and implementing it effectively. This drives real outcomes around transformation, actionable insight, customer experience, and operational efficiency.

Dogma includes four specialist companies: SeeLogic, SeeLogic International, SiriusApp and DynamicAI. As single businesses, these provide focus and deep knowledge in their area of expertise: as a Group they provide integrated services offering you a greater breadth and bigger outcomes without the need for multiple suppliers and the challenges that can entail.

Dogma Group, Your Trusted Advisor

TAKE THE NEXT STEP

Want to leverage our expertise for your next project?

TALK TO THE EXPERTS

Don't take our word for it, **call us today** on **01296 328 689** to arrange a no-obligation demonstration.